

Discount	Yearly Income
40 percent	\$10,800 or less
30 percent	\$10,801-\$15,150
20 percent	\$15,151-\$18,380
10 percent	\$18,381-\$21,600

Low-Income Rate Offered for Seniors

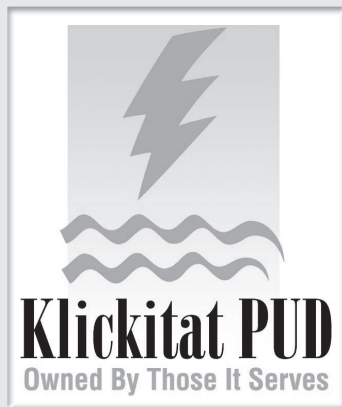
Klickitat PUD is offering its low-income elderly rate discount for billings issued December 2011 through May 2012.

The program is monitored through Klickitat County Senior Services, which determines eligibility and provides KPUD with a list of eligible residential customers.

Discounts based on income eligibility are shown in the table above.

If you are 62 or older and wish to take advantage of this discount, please contact Klickitat County Senior Services at the numbers listed below.

- Klickitat County Senior Service Goldendale—Virginia Dunham (509) 773-3757, toll free (800) 447-7858
- White Salmon—Jill Parrott (509) 493-3068



Keep Pipes From Freezing

Frozen water pipes are inconvenient and costly to repair. Here are some tips from the Klickitat PUD Water/Wastewater Department on how to prevent frozen pipes and thaw pipes already frozen.



- Let the water run at a slow constant drip during extreme cold temperatures. This is cheaper than facing a repair bill.

- Remember to insulate all water pipes from cold

moving air and keep them dry.

- To thaw out a frozen pipe, heat the area around the frozen part with an electric space heater, a hand-held hair dryer or a heat lamp. If a problem remains, call a plumber.

If you have questions, please feel free to call one of the KPUD offices.

- White Salmon: (509) 493-2255 or (800) 548-8358.
- Goldendale: (509)773-5891 or (800) 548-8357. ■

Survey Drawing Results

On September 27, KPUD staff presented the board of commissioners with names of customers who completed and returned the customer satisfaction survey that was included in the July Ruralite.

In appreciation of customers completing this survey, KPUD awarded three customers with a \$100 credit toward their accounts.

The three lucky winners were selected by Commissioners Randy Knowles, Dan Gunkel and Ray Mosbrucker by drawing one survey from each of their corresponding districts.

Customer survey \$100 winners for 2011 are:

- Harlan Sparks of White Salmon
 - Joyce Aguon of Goldendale
 - Yolonda Farrar of Goldendale
- Congratulations to our three winners. ■

COMMUNITY CALENDAR

November

Farmers' Market, every Saturday 9 a.m. to 2 p.m., Ekone Park in Goldendale.

4-6—Portland Skifever and Snowboard Show, Portland Expo Center.

5—Lyle Lions First Saturday Breakfast, 7 a.m. to 10 a.m., Lyle Lions Community Center.

5—Portland's Largest Garage Sale, 8 a.m. to 4 p.m., Expo Center Hall A.

8—Second Tuesday at the Oregon Zoo. Reduced prices.

8—KPUD commission meeting, 2 p.m.

10-13—Portland Metro RV Dealers' Fall RV Show, Expo Center

11—Veterans Day. KPUD offices will be closed.

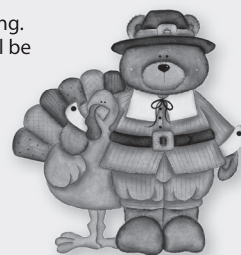
22—KPUD commission meeting, 2 p.m.

24—Thanksgiving. KPUD offices will be closed.

25-27—Thanksgiving open house weekend at 30 wineries and tasting rooms from Underwood to Goldendale. Learn

more at info@columbiagorgewine.com. **25-27**—America's largest Christmas bazaar, Expo Center.

25-1/01—Zoolights. The Oregon Zoo is transformed into a sparkling winter wonderland with music, elves and hundreds of life-size, three-dimensional animal silhouettes and moving light sculptures.



December

3—Christmas in the Gorge sing-a-long, refreshments, free program, (800) 991-2338.

3—Carson Winter Wonderland, (800) 989-9178.

4—Festival of Lights, www.cascadelocks.net/events.htm.

10-11—Last Chance Holiday Bazaar, Hood River County Fairgrounds, 10 a.m. to 4 p.m. Free admission.

10-11—Open house at Discovery Center in The Dalles. Free admission. Visit with Santa and enjoy cider, cookies, music and shopping for crafts.



To have an event listed in the Community Calendar, call Kathy at (509) 773-7606.